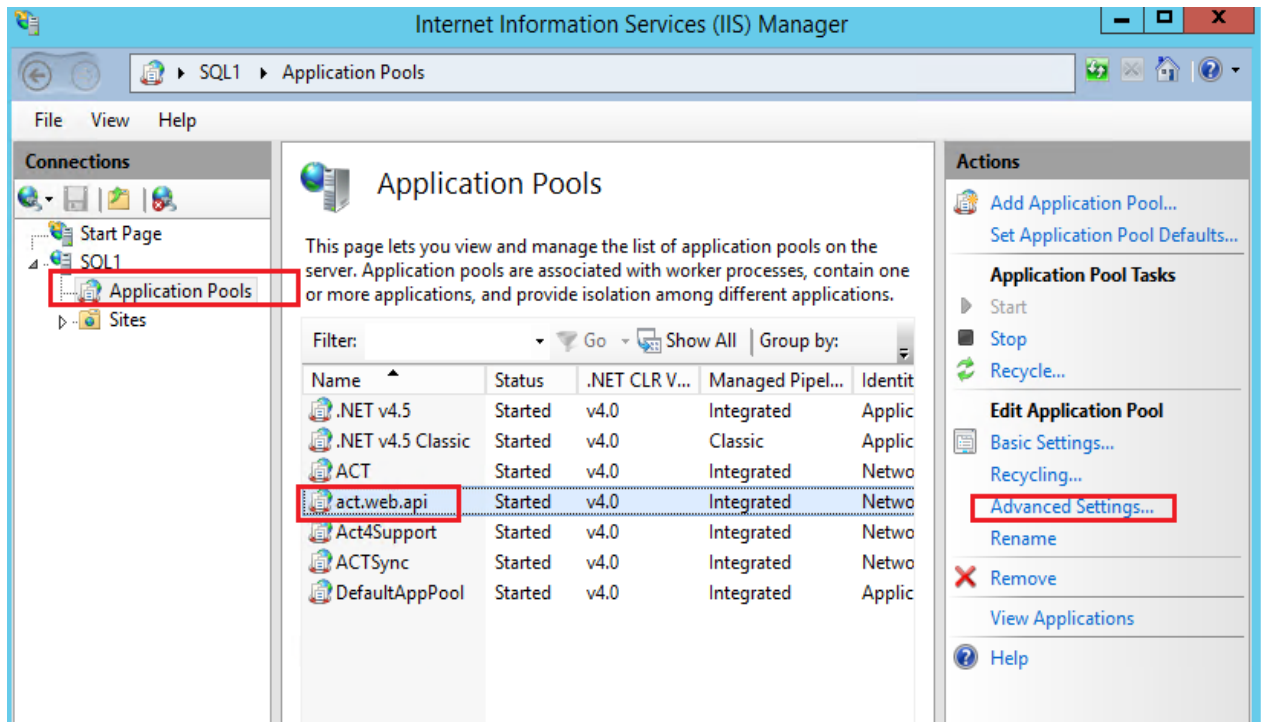


ListMax

Setting up auto restart Act! Web API

Since the Act! Web API is a 32 bit application, when the process reaches around 2 gigs of RAM, it needs to be restarted. To configure automatic restarts of this process, please follow the steps below:

1. Open Microsoft IIS
2. Click **Application Pools** in the Connections section, and highlight the **act.web.api** application pool. Once highlighted, click the **Advanced Settings** link on the right hand side.



3. Scroll down to the **Private Memory Limit (KB)** section, and enter 2000000 as the value and press OK. The Act! Web API process should now be restarted once the process reaches 2 gigs of RAM usage.

ListMax

Advanced Settings

Executable

Executable Parameters

⌵

Rapid-Fail Protection

"Service Unavailable" Response

Enabled

Failure Interval (minutes)

Maximum Failures

Shutdown Executable

Shutdown Executable Parameter

⌵

Recycling

Disable Overlapped Recycle

Disable Recycling for Configurat

~~Generate Recycle Event Log Entr~~

Private Memory Limit (KB)

2000000

Regular Time Interval (minutes)

Request Limit

⌵

Specific Times

Virtual Memory Limit (KB)

HttpLevel

True

5

5

False

False

1740

0

TimeSpan[] Array

0

Name

[name] The application pool name is the unique identifier for the application pool.

OK

Cancel

Attached files:

Unique solution ID: #1011

Author: Admin

Last update: 2026-07-15 05:11

Page 2 / 2

© 2026 KQC <kqc@keystroke.ca> | 2026-07-16 01:10

URL: <https://kb.act4work.com/content/0cat=12/12/en/setting-up-auto-restart-act-web-api.html>